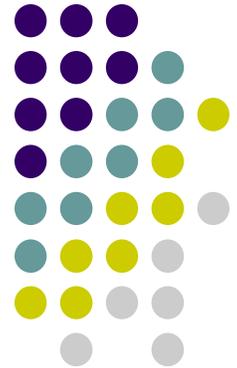


# SEWER FAQ'S

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Q: My sewer line is backing up in my house. Will the City unplug my line?

A: The City will confirm the blockage is not in their own main line; however, the homeowner is responsible for any lateral line that runs off the main line to their homes or businesses.

Q: I've had a plumber come several times and said there are tree roots in my sewer line. What can I do to help this problem without replacing the line?

A: Once the line is clean there are products at your local hardware store that you can put down your sewer lateral to prevent the tree roots from returning.

Q: Where is my house lateral line located?

A: With homes built within the last 25 years there will be an "S" or "L" stamped on the curb in front of the house. Those will be located within 1' +/- on either side of where the line is located behind the sidewalk.

Q: Where are the clean-outs for my house lateral line located?

A: With homes built within the last 25 years there should be two clean-outs. One should be just behind the sidewalk and one should be next to the house.

Q: If I need to dig in my parkway, should I call someone first?

A: Yes... Call Underground Service alert (USA) 1-(800)-642-2444.